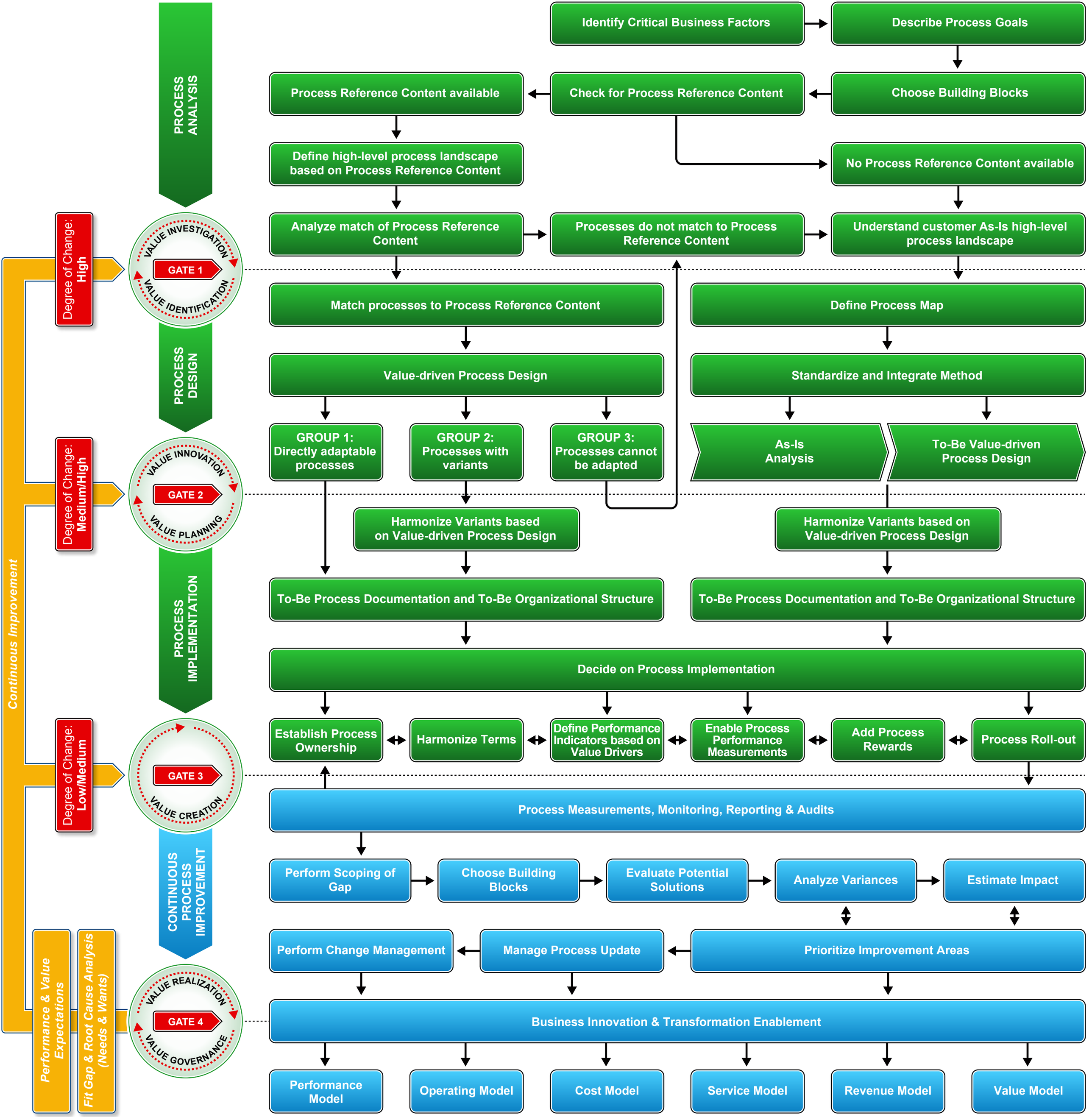
PROCESS ANALYSIS
PROCESS DESIGN
PROCESS IMPLEMENTATION
CONTINUOUS PROCESS IMPROVEMENT
Continuous Improvement
Degree of Change: High
Degree of Change: Medium/High
Degree of Change: Low/Medium
VALUE INVESTIGATION
GATE 1
VALUE IDENTIFICATION
VALUE INNOVATION
GATE 2
VALUE PLANNING
GATE 3
VALUE CREATION
VALUE REALIZATION
GATE 4
VALUE GOVERNANCE
Performance & Value Expectations
Fit Gap & Root Cause Analysis (Needs & Wants)
Identify Critical Business Factors
Describe Process Goals
Choose Building Blocks
Check for Process Reference Content
Process Reference Content available
No Process Reference Content available
Define high-level process landscape based on Process Reference Content
Analyze match of Process Reference Content
Processes do not match to Process Reference Content
Understand customer As-Is high-level process landscape
Match processes to Process Reference Content
Define Process Map
Value-driven Process Design
Standardize and Integrate Method
GROUP 1: Directly adaptable processes
GROUP 2: Processes with variants
GROUP 3: Processes cannot be adapted
As-Is Analysis
To-Be Value-driven Process Design
Harmonize Variants based on Value-driven Process Design
Harmonize Variants based on Value-driven Process Design
To-Be Process Documentation and To-Be Organizational Structure
To-Be Process Documentation and To-Be Organizational Structure
Decide on Process Implementation
Establish Process Ownership
Harmonize Terms
Define Performance Indicators based on Value Drivers
Enable Process Performance Measurements
Add Process Rewards
Process Roll-out
Process Measurements, Monitoring, Reporting & Audits
Perform Scoping of Gap
Choose Building Blocks
Evaluate Potential Solutions
Analyze Variances
Estimate Impact
Perform Change Management
Manage Process Update
Prioritize Improvement Areas
Business Innovation & Transformation Enablement
Performance Model
Operating Model
Cost Model
Service Model
Revenue Model
Value Model